

TELEMEDICINE

Safe Steps for Patients

COVID-19 is bringing telemedicine to millions. But plan ahead ... and stay alert for costly insurance scams.

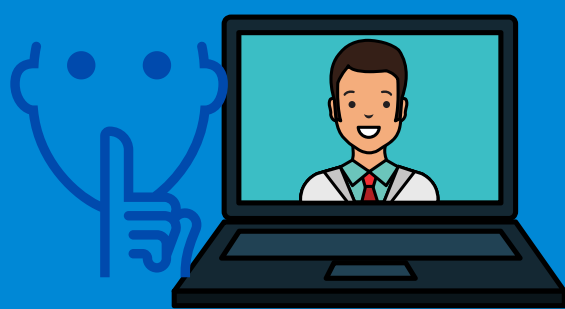


Verify Coverage

More insurers are covering telemed, but verify coverage before setting your appointment.

Telemed App

Learn your telemed app or online portal. Test beforehand.



Quiet Area

Set up in a quiet area ... good lighting ... device plugged or charged.

Prescriptions

Have your prescriptions ready, to discuss accurately.



Refuse Strangers

Scammers lure you for a “free” exams by doctors you don’t know. They steal your ID and insurance and may falsely bill you too.

Fishy Charges

Check for bogus charges. Your 30-minute session was billed for an hour?



REPORT FRAUD

Call 1-844-FRAUDNY if bills look suspicious.